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If you successfully download software, you may not return the software for a refund.

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Returns via online purchases will be honored If you have proof of purchase, product packing slip, and an unopened product box. If your packing slip is missing please contact our corporate office within the 15 days from purchase for clarification before attempting to return the product. All items must be accompanied by a copy of the original receipt and must be in the original, unopened and undamaged packaging. Refunds or credits do not include original shipping and handling charges.

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If you successfully download software, you may not return the software for a refund. If you are unable to download the software, you may be eligible for a refund. To request a refund, our customer service department at: customerservice@myprojectroadmap.com, during normal business hours (Monday – Friday 8:30 p.m. – 5:00 p.m.) within 15 days of purchase. No refunds or exchanges are allowed after 15 days from purchase. MYPROJECT ROADMAPTM will only accept returns of downloaded software in compliance with the applicable EULA. A signed letter of destruction may be required from you prior to MTC Integration Corporation issuing a refund.

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Refunds on purchases made with a credit card will be posted to the original credit card used at the time of sale.

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MTC Integration Corporation warrants that the SOFTWARE PRODUCT enclosed herein will perform substantially in accordance with the accompanying written materials for a period of FIFTEEN (15) days from the date of receipt of the SOFTWARE PRODUCT. Any implied warranties on the MTC software product are limited to FIFTEEN (15) days. Some states do not allow limitations on duration of an implied warrant, so the above limitation may not apply to you. Your sole remedy under the warrant during this FIFTEEN (15) day period is that MTC Integration Corporation will undertake to correct within a reasonable period of time any reported failure of the SOFTWARE PRODUCT to perform substantially the functions described in the documentation, correct errors in the documentation, and replace any documents which proves defective in materials or workmanship on an exchange basis without charge. These are your sole and exclusive remedies for any breach of warranty during this FIFTEEN (15) day period.

To request warrant replacement of the product from MTC Integration Corporation, you should contact our Michigan office within the warranty period during normal business hours (Eastern Time), excluding holidays. Please be prepared to provide:

- 1) Your name, address, and telephone number
- 2) Proof of purchase
- 3) This warranty page
- 4) An explanation of the problem

NOTE: The customer service representative may need additional information from you depending on the nature of the problem.

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You represent to MTC Integration Corporation that neither you or your licensed users shall use the SOFTWARE to post, input, email or otherwise transmit any content (i) that is unlawful, harmful, threatening, abusive, harassing, tortious, defamatory, vulgar, obscene, libelous, invasive of another's privacy, hateful, or racially, ethnically or otherwise objectionable; (ii) that you do not have a right to transmit under an law or under contractual or fiduciary relationships; (iii) that infringes any patent, trademark, trade secret, copyright or other proprietary rights of any party; or (iv) that contains software viruses or similar harmful components or routines.

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- You agree to promptly install and, when applicable, use Updates provided to you by MTC Integration Corporation.
- You acknowledge that successful implementation and use of the SOFTWARE depends upon
 Customer's provision of appropriate hardware and software, including without limitation, Microsoft
 Office Product or such other hardware or software as MTC Integration Corporation may suggest
 from time to time (the "Operating Environment"). A Customer is responsible for providing the
 Operating Environment at his/her own expense.



Any notices required or permitted to be given pursuant to this Agreement shall be in writing, sent via certified mail, return receipt requests, addressed as set forth on the Order Form (except with respect to MTC Integration Corporation, which shall be addressed as set forth below) or to such other address as may be amended or modified only in writing to the other party and shall be deemed to have been given when received:

MTC Integration Corporation 25900 Greenfield Rd, Suite 248 Oak Park, MI 48237 Attention: General Counsel

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This agreement constitutes the entire understanding and agreement between MTC Integration Corporation and you with respect to the transactions contemplated in this Agreement and supercedes all prior or contemporaneous oral or written communications with respect to the subject matter of this Agreement, all of which are merged in this Agreement. You may not assign this Agreement in whole or in part without the prior written consent of MTC Integration Corporation. Any such attempted assignment in violation of this Agreement shall be void and without effect. This Agreement shall not be modified, amended or in any way altered except by an instrument in writing signed b both of the parties. In the event that any provision of this Agreement is found invalid or unenforceable pursuant to judicial decree, the remainder of this Agreement shall remain valid and enforceable according to its terms. Any failure on the part of MTC Integration Corporation or the Customer to strictly enforce any provision of this Agreement will not operate as a waiver of that provision or any written consent prior to any publication, presentation, public parties or the existence of terms and conditions of this Agreement. This Disclaimer of Warranties, Limitations on Liability, Indemnity, Notices, Force Majeure, Customer Representative, General and such other provisions, which by their nature should survive, will survive any termination or expiration of this Agreement. IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT IN THE EVENT MAY REMEDY HEREUNDER IS DETERMINED TO HAVE FAILED OF ITS ESSENTIAL PURPOSE, ALL LIMITATIONS OF LIABILITY AND EXCLUSIONS OF DAMAGES SET FORTH HEREIN SHALL REMAIN IN EFFECT.

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